

RMS Engineering and Construction Pty Ltd

BUSINESS QUALITY POLICY STATEMENT

RMS Engineering and Construction Pty Ltd are committed to ensuring that all work undertaken meets or exceeds our client's expectation. This will be achieved using business and industry best practice and the following principles:-

- Encouraging and motivating employees to remain committed to company policies and procedures.
- Employees are competent, suitably trained and supported to provide superior productivity and encouraged to work to the best of their ability.
- Maintain dependability in all aspects of the business and promote continual improvement into all aspects of the business.
- Educate all employees in the hazards associated with alcohol, substance abuse and physical or mental impairment.

RMS Engineering and Construction is fully committed to continual Quality self improvement that results from the following commitments:-

- All employees value the client and strive to ensure that all services, products and performance conforms to the clients specifications.
- Plan, lead and organise all work tasks through to a level that will ensure satisfaction to both employees and the client.
- Work with clients and encourage constructive feedback during and following project completion.
- Use measurable business and operational targets to realise improvements in Quality management systems.
- Regularly review and revise all aspects of Quality in the company to realise continual improvement of business and management systems.

Signature of Managing Director



Richard McDonald

01/07/2011